

Question:

How do I locate my redemption/authorization code if I did not receive it via email after completing my purchase?

Answer:

There is an iLok redemption code you can find by going to your Lexicon store account:

- 1) Navigate to <http://store.lexiconpro.com> and log into the account you have made.
- 2) Navigate to My Account>Order History and click on the order number.
- 3) Attached to the order is an iLok Activation Code. Copy this number down.
- 4) Install iLok License manager, if you haven't already, at www.iLok.com
- 5) Inside of iLok License Manager, click on Licenses>Redeem Activation code and then paste in the key from your order.

If there is no Redemption Code at the order page, please take a screenshot of the Order Screen, send to technical support, and provide your iLok ID so we can deposit a key manually into your iLok account!

Email technical support:

HPROTechSupportUSA@Harman.com

Once activated - you can download the associated Lexicon Plug-in software here:

https://lexiconpro.com/en-US/product_families/plugins

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