

## Overview

The Acendo Core provides feature through which a web conference can be initiated using the Zoom meeting tool from "[Zoom](#)".

To use this feature on Acendo Core following are the:

## Pre-Requisites

1. The user must procure license from Zoom
2. The user is required to provide/input Username/SDK Key/SDK Secret and Vanity URL after purchasing license from Zoom

## Limitations

1. The Zoom feature uses Office365 calendar to initiate any meeting
2. The feature only JOINS any meeting scheduled and started by others
3. This doesn't support joining meeting using "Personal Link"/"Personal Vanity Url" feature of Zoom
4. The login to Zoom happens via SDK key and secret. UserId and Password is not used to user authentication.

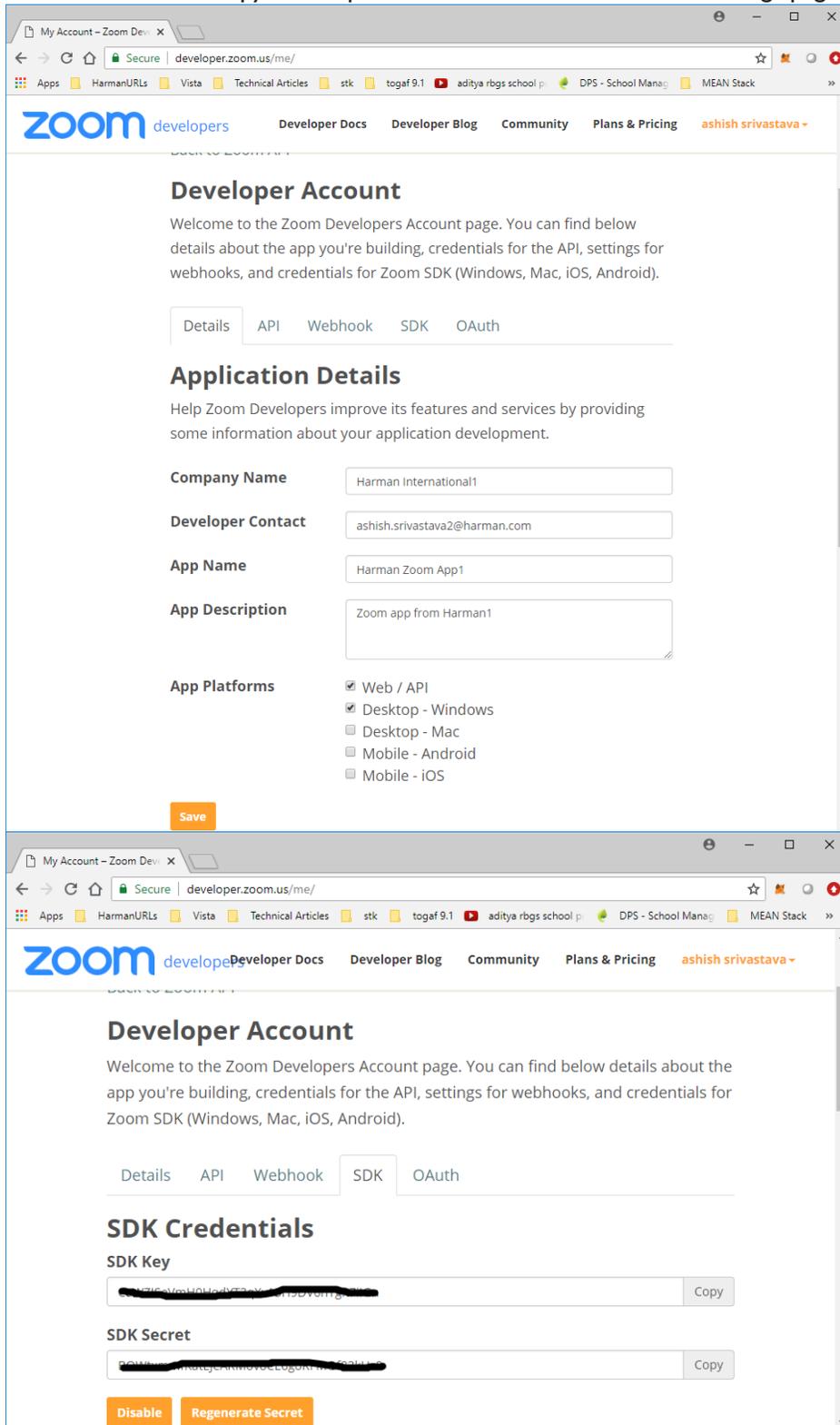
## Retrieving Zoom credentials

Follow the steps to extract inputs required by Acendo Core from Zoom site:

## For Free Trial Users

1. Login to Zoom site using your credentials
2. For SDK Key and SDK Secret, login to your zoom a/c on <https://zoom.us>
3. Navigate to <https://developer.zoom.us/me>

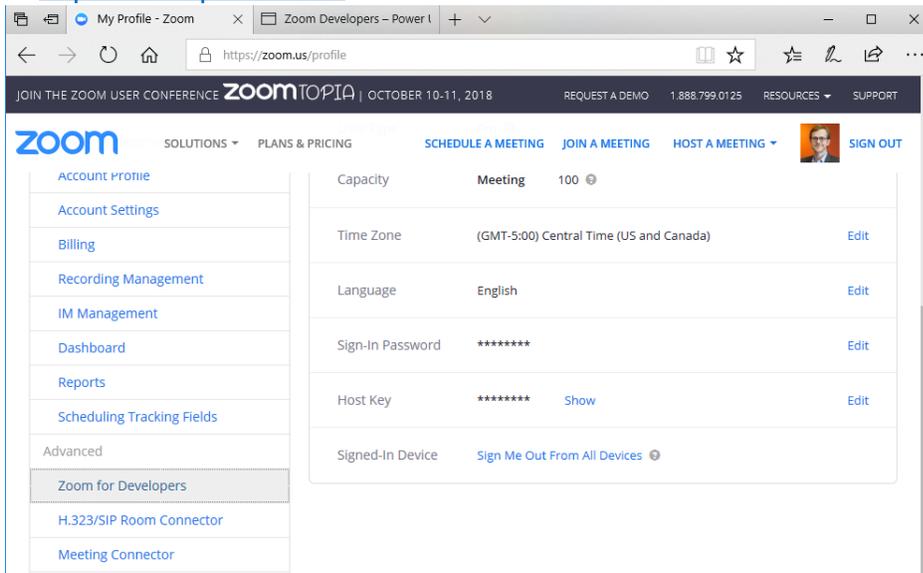
4. Click on SDK tab, copy the respective items and enter into the Settings page



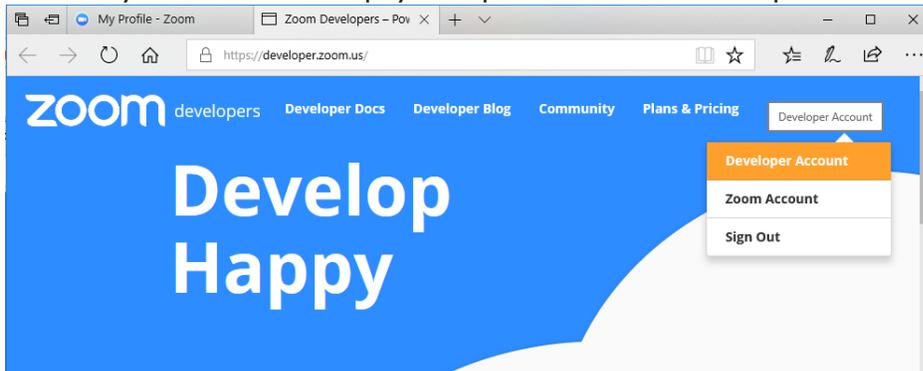
5. Use "https://zoom.us" as "Web Domain"

**For Licensed Users**

1. Login to Zoom site using your admin/owner credentials and click on "My Account"
2. On the left pane, scroll down to "Advanced" section and click on "Zoom for Developers". You will be navigated to <https://developer.zoom.us>



3. Hover to your a/c, this will display a dropdown, click on "Developer Account"



#### 4. Fill in the data appropriately and click on Save button

Back to Home

### Developer Account

Welcome to the Zoom Developers Account page. You can find below details about the app you're building, credentials for the API, settings for webhooks, and credentials for Zoom SDK (Windows, Mac, iOS, Android).

Details API Webhook SDK OAuth

### Application Details

Help Zoom Developers improve its features and services by providing some information about your application development.

**Company Name** [Redacted]

**Developer Contact** [Redacted]

**App Name** [Redacted]

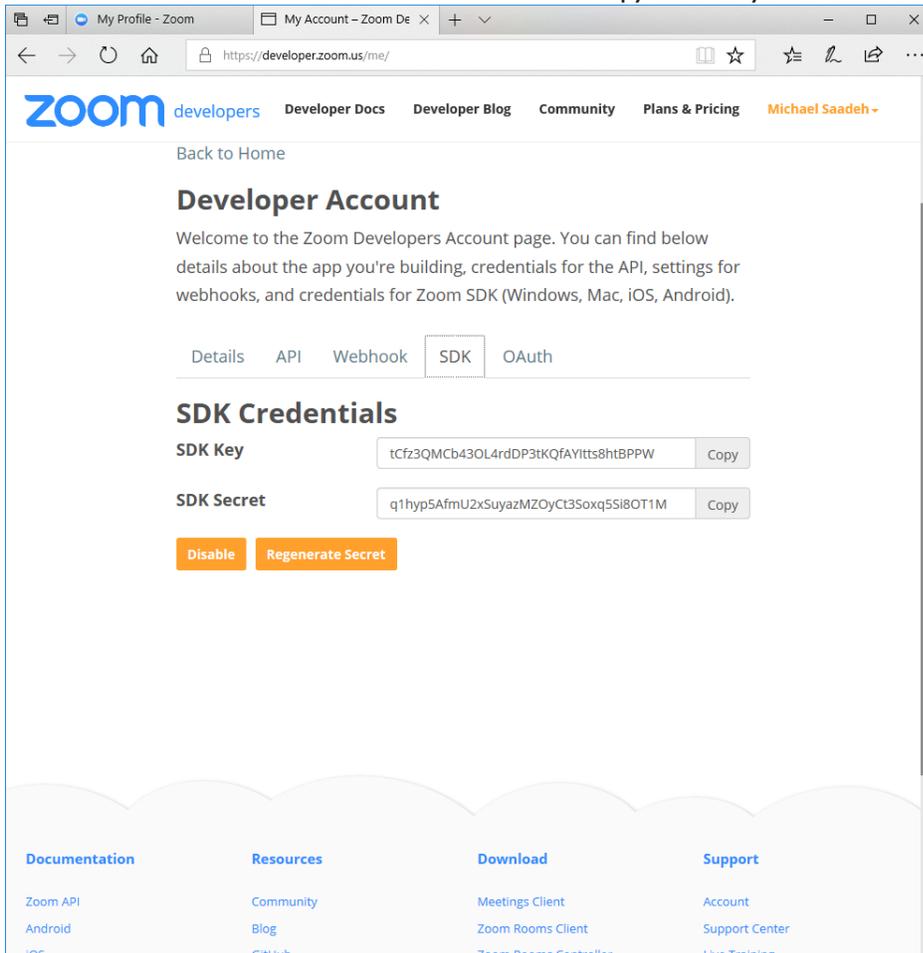
**App Description** [Redacted]

**App Platforms**

- Web / API
- Desktop - Windows
- Desktop - Mac
- Mobile - Android
- Mobile - iOS

**Save**

5. Move to SDK Tab, click on Generate button and copy SDK Key and Secret



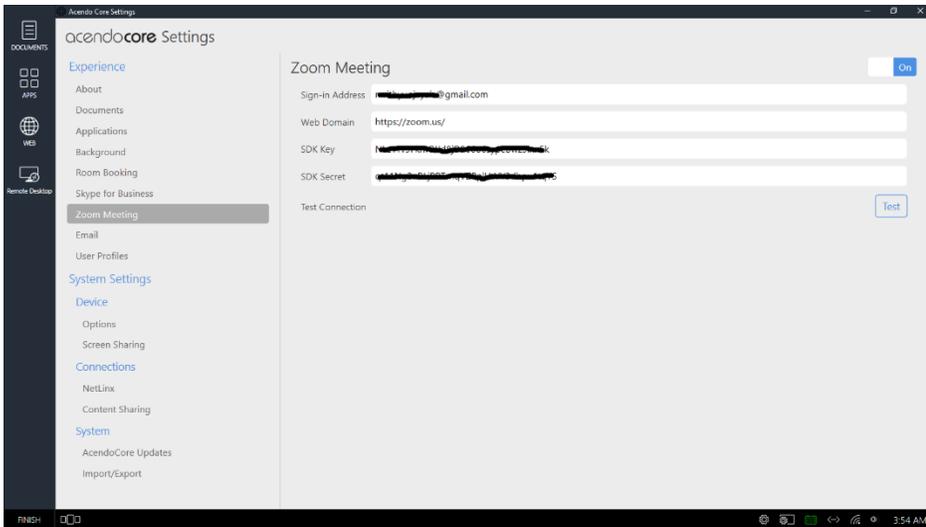
Generate the Vanity URL and once it is generated use this as "Web Domain".

Refer <https://support.zoom.us/hc/en-us/articles/215062646-Guidelines-for-Vanity-URL-Requests>

[Configure Zoom on Acendo Core](#)

1) Open Settings page

Enter the required details as collected from previous step



## 2) Initiate Test

Click on "Test" button to verify if the credentials and Keys are working fine. You will see sequence of following screens:



### Successful Authentication



The zoom utility is ready to be used. Click on Ok button.

### Unsuccessful Authentication

## Zoom Authentication Test

Zoom Authentication Failed...

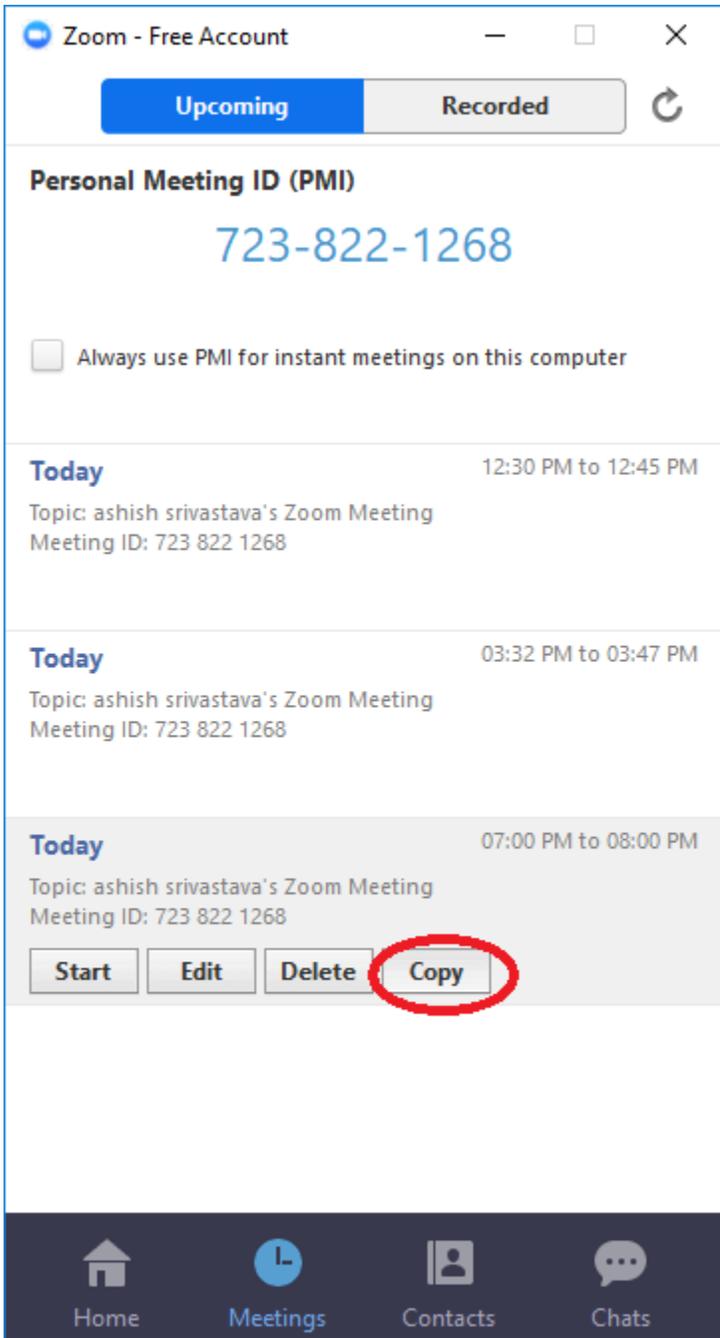


If authentication has failed, please verify the settings and redo the "Test". Click on Ok button.

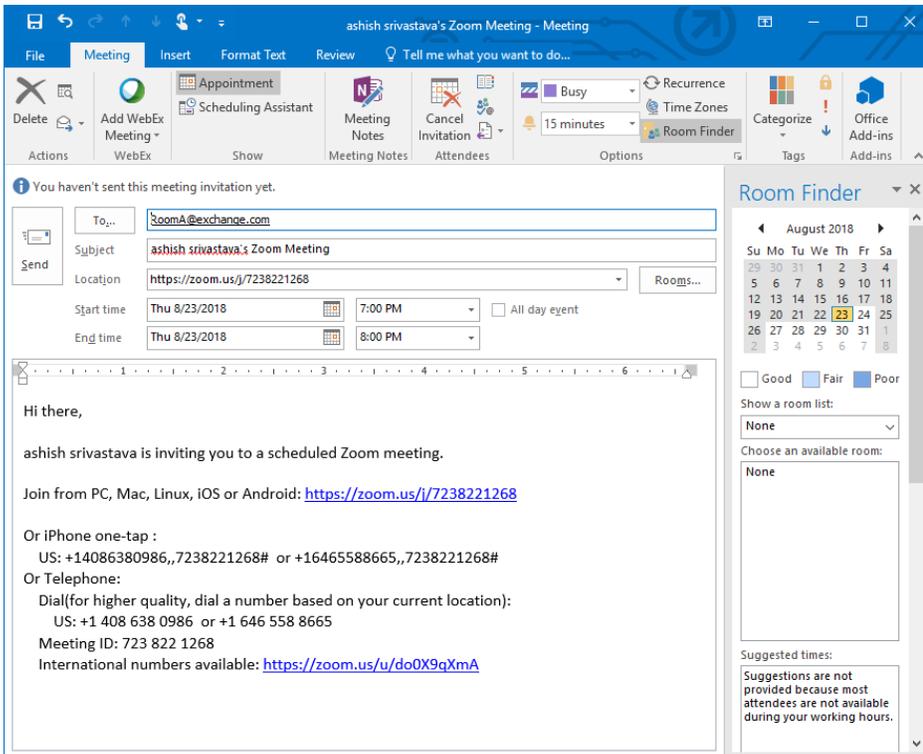
### [Create Zoom Meeting](#)

Zoom meeting request can be created in following ways:

- 1) Using locally configured Outlook - Paste the Zoom meeting text
- a) Copy meeting text from Zoom tool

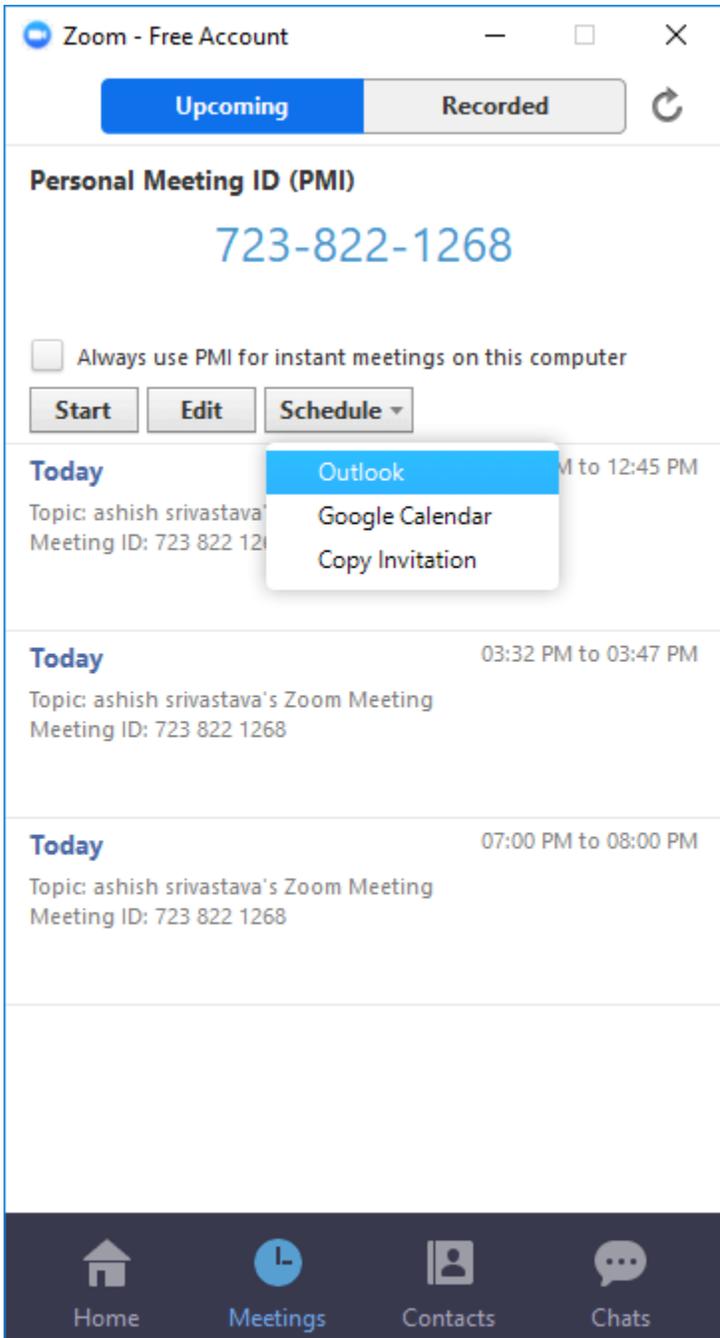


b) Paste it to Outlook meeting request. Add room's email id and other participants.



**Note: Do not modify the copied text from Zoom tool pasted in the invite. This may result in Zoom feature not working correctly.**

- c) Send the meeting invite
- 2) Using Outlook option from Zoom tool
- a) Click on Outlook option of Zoom tool



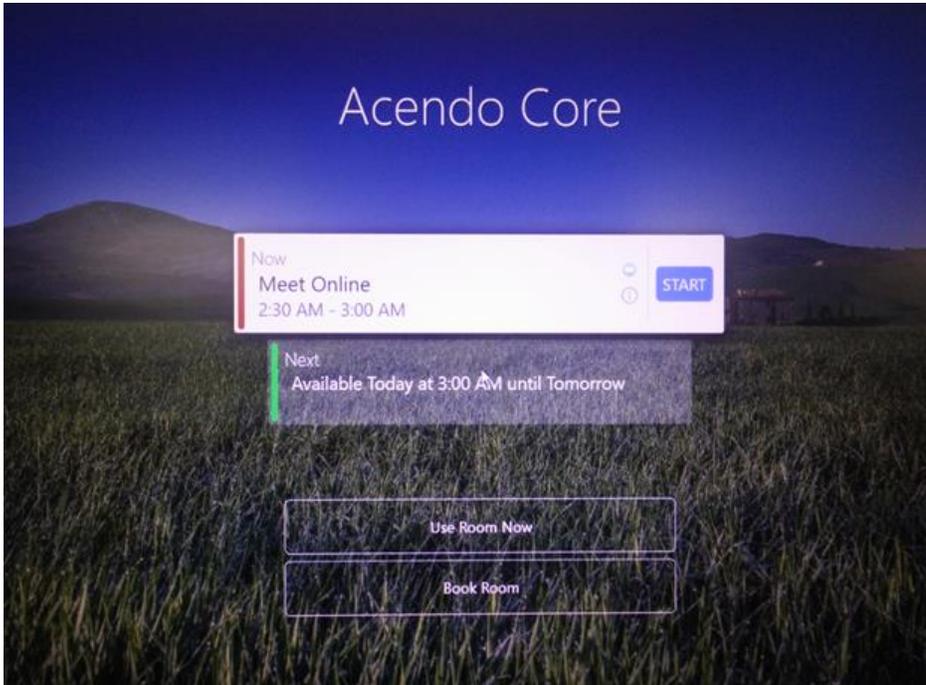
b) This will open locally configured Outlook with the meeting text. Add room's email id and other participants.

c) Send the meeting request

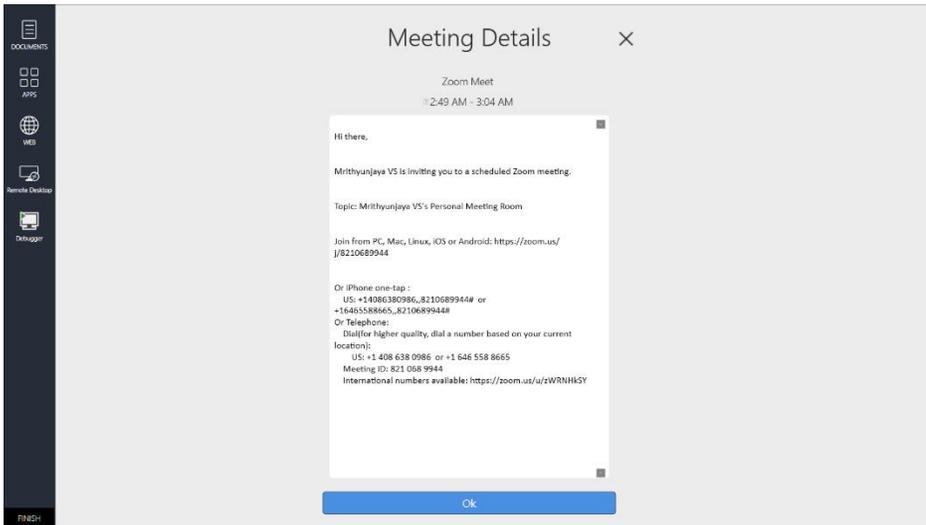
[Meeting notification by Acendo Core](#)

### Notification

1) The meeting notification received by Acendo Core will appear as

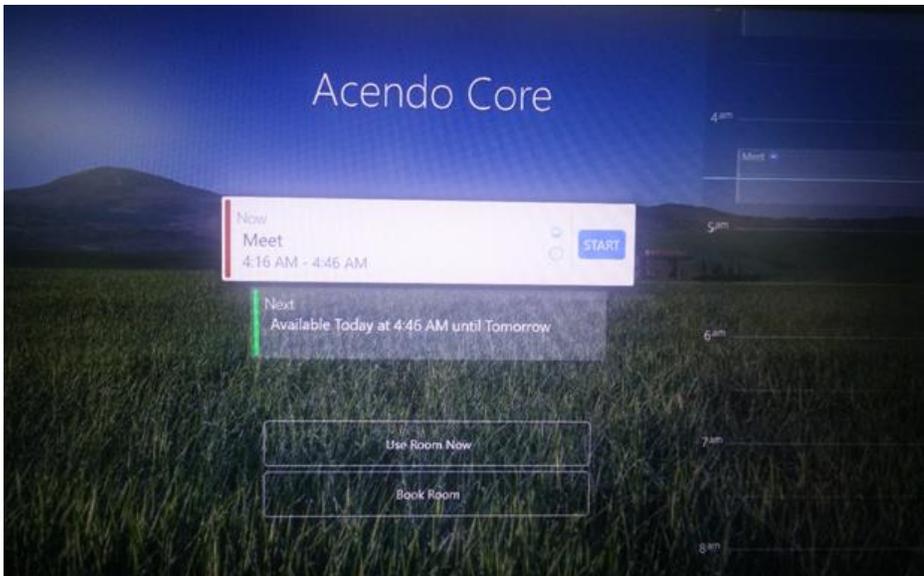


2) Click on icon will display meeting text as follows



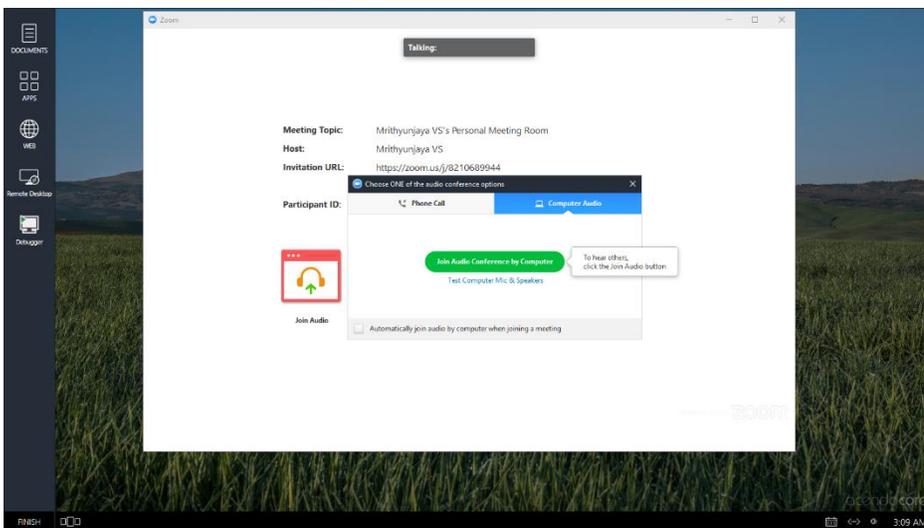
## Calendar View

1) Click on and Calendar view will appear with the meeting

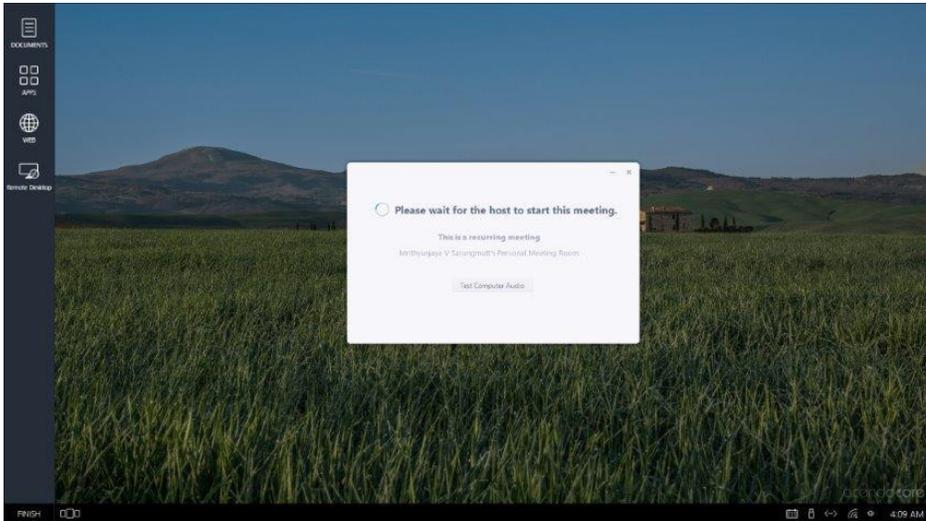


### Joining the meeting

- 1) Click on "Start" button will take user to login screen
- 2) Click on "Log In As Guest" or "Domain User" will login the user Zoom meeting will be joined in. It might take few seconds before you see the Zoom screen:



If the meeting initiator has not yet started the meeting, then you will see this screen waiting for the meeting to Start



***Note: If the settings page has same credentials as the domain users then the Acendo Core will not join the meeting.***