Technical Support Guide



v1.0

Acendo Core Wi-Fi Driver Update

I-Apr-20

Type Brand as AMX

example: 'AKG', 'AMX', 'BSS', 'Crown', 'dbx', 'Digitech', 'DOD', 'JBL',

'Lexicon Pro', 'Martin', 'Soundcraft', 'Studer'

Press 'F9' key to set Brand

Not having the latest WiFi drivers on the Acendo Core can result in performance and connectivity issues when users attempt to share content to the Core using the Airserver application.

To ensure the WiFi drivers are the most recent version follow these steps:

- 1. Log into Core as the coreadmin user.
- 2. Navigate to Control Panel
- 3. Select Hardware and Sound
- 4. Select Device Manager under the Devices and Printers section.
- 5. In Device Manager open the Network Adapters section.
- 6. Right click on Intel(R) Dual Band Wireless-AC 8265.
- 7. Select Update Driver.
- 8. Choose the option to Search Automatically for Updated Driver Software.
- 9. If an update is available, it should be installed now.

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