



14-Apr-23

v1.0

# Updating Firmware on the PRX One

### Installing the Pro Connect App

Download and install the Pro Connect App. It is available for both iOS and Android devices.

#### Pairing the speaker to the App

Start by selecting "Add Speakers".





Find and pair from the available list by selecting "Connect".

| Add Speakers           | R       |                        |         |   |                            |                |
|------------------------|---------|------------------------|---------|---|----------------------------|----------------|
| Connected loudspeakers |         |                        |         |   |                            |                |
| Available loudspeakers |         |                        | C       |   |                            |                |
| JBL PRX908<br>PRX 908  | Connect | JBL PRX ONE<br>PRX ONE | Connect | Г | (ers                       | (ers           |
| JBL PRX912<br>PRX 912  | Connect | JBL PRX915<br>PRX 915  | Connect |   | scan for Spea <del>l</del> | npatible Speal |
| JBL PRX908<br>PRX 908  | Connect |                        |         |   | Re                         | Con            |
|                        |         |                        |         |   | ្                          |                |
|                        |         |                        |         |   |                            |                |
|                        |         |                        |         |   |                            |                |
|                        |         | Done                   |         |   |                            |                |

Wait for it to connect.

| Add Speakers                 | Par an  |                        | -   |         |               |               |   |
|------------------------------|---------|------------------------|-----|---------|---------------|---------------|---|
| Connected loudspeakers       |         |                        |     |         |               |               |   |
| Available loudspeakers       |         |                        | ~~~ | Ċ       |               |               |   |
| <b>JBL PRX908</b><br>PRX 908 | Connect | JBL PRX ONE<br>PRX ONE |     |         | ikers         | kers          | ] |
| JBL PRX912<br>PRX 912        | Connect | JBL PRX915<br>PRX 915  |     | Connect | scan for Spea | Ipatible Spea |   |
|                              |         |                        |     |         | Rec           | Con           |   |
|                              |         |                        |     |         | े             |               |   |
|                              |         |                        |     |         |               |               |   |
|                              |         | Done                   | )   |         |               |               |   |



When prompted, validate using the MASTER/MENU knob on the speaker.



Once "Connected" select "Done".

| Add Speakers           | 1 Sta       |                       |         |              |               |
|------------------------|-------------|-----------------------|---------|--------------|---------------|
| Connected loudspeakers |             |                       |         |              |               |
| JBL PRX ONE<br>PRX ONE | Connected 🤞 |                       |         |              |               |
| Available loudspeakers |             |                       | ્ર      | (ers         | (ers          |
| JBL PRX908<br>PRX 908  | Connect     | JBL PRX912<br>PRX 912 | Connect | an for Speal | aatible Speal |
| JBL PRX915<br>PRX 915  | Connect     |                       |         | Resc         | Comp          |
|                        |             |                       |         | 2            |               |
|                        |             | Done                  |         |              |               |



#### **Updating the Firmware**

With the speaker now Connected, select the "Firmware Update" Option.



Select the "Refresh" Option to look for available Firmware updates.





Select the "Download" Option to download the available Firmware update.



Once downloaded select the "Firmware" icon to start the installation.

| < Firmware Update  |  |  |                      |
|--|--|--|----------------------|
| After updating speaker firmware, please:<br>1. Quit this app.<br>2. Go to this phone/tablet's OS Settings > Bluetooth,<br>updated speaker(s).<br>3. Relaunch this app again.<br>4. From this app, connect again to these speaker(s). | select firmware updated speaker(s) a                               | nd "forget" the Bluetooth connection to all firmware | Setup                |
|  | JBL PRX ONE<br>PRX ONE - 5.1.0(220505)<br>Update firmware<br>5.1.5 |  | <b>O</b><br>Speakers |
|  |  | $\sim$   | <b>C</b><br>Firmware |
|  | App Version: v.0.0.11  |  | <b>C</b><br>Settings |



When prompted, allow your device to "Pair" with the speaker.



Wait for the installation process to complete about 15 minutes.

| < Firmware Update  |  |  |                      |
|--|--|--|----------------------|
| After updating speaker firmware, please:<br>1. Quit this app.<br>2. Go to this phone/tablet's OS Settings > Bluetooth,<br>updated speaker(s).<br>3. Relaunch this app again.<br>4. From this app, connect again to these speaker(s). | select firmware updated speaker(s) and "for                | rget" the Bluetooth connection to all firmware | Setup                |
|  | JBL PRX ONE<br>PRX ONE - 5.1.0(220505)<br>Installing 1.52% | al<br>Q  | <b>D</b><br>Speakers |
|  | 5  |  | <b>C</b><br>Firmware |
|  |  |  | <b>Č</b><br>Settings |
|  | App Version: v.0.0.11                                      |  |                      |



Once completed, follow the prompts on the screen.





To finalize the installation make sure to "Factory Reset" the speaker.



#### **Reconfiguring Bluetooth and Reconnecting the App to the Speaker**

After updating the speaker:

- Quit the app. •
- Go to the iOS/Adroid devices Bluetooth settings and "forget" any existing connections to the • updated speaker.
- Relaunch the app. •
- From the app, connect to the updated speaker.

#### About HARMAN Professional Solutions

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