



Frequently Asked Questions



v1.0

Third-Party Control of Crown Amplifiers

25-Jan-23

Question:

Is it possible to control an amplifier through third party control and receive feedback?

Answer:

Control and feedback requires implementation of the HiQnet protocol. The HiQnet protocol comprises multiple message types with large headers to achieve device discovery, session start, keep-alive, acknowledgement, session end, etc...

HiQnet third party programmer technical support guide is available at the following link: <https://help.harmanpro.com/hiqnet-third-party-programmer-documentation>

Here is a link on how to obtain third party control strings directly from Crown amplifiers. <https://help.harmanpro.com/obtaining-control-strings-in-crown-amps>

HiQnet protocol is not a public API and because of that, there is no programming support for third party devices available from Harman Professional.

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