v1.0   Si Dante Card Secondary Port Not Working   19-Jan-23
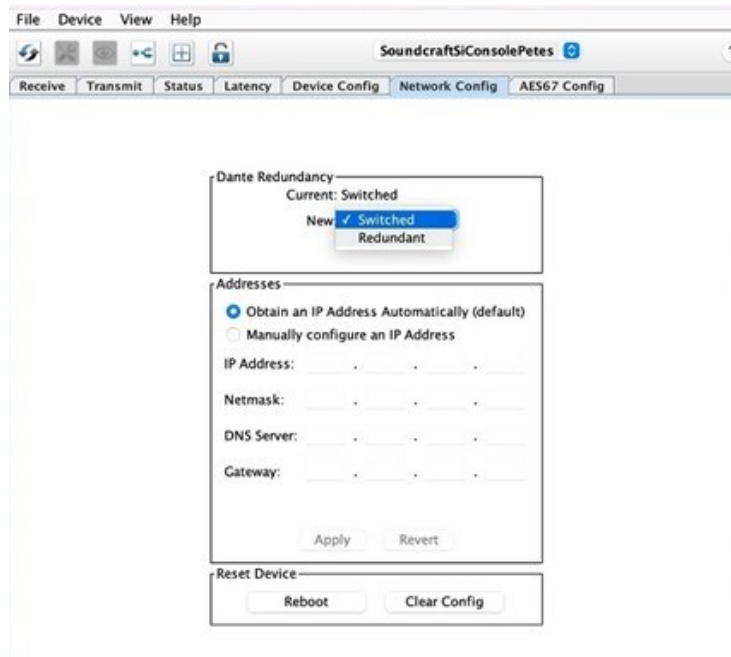
Question:

After installing the Si Dante card into my mixer and the secondary port is not working, why is this the case?

Answer:

For easy connection to other Dante devices, the Secondary port on Si Dante cards is shipped in Switch mode. The Dante card is a parallel switch from the Primary port to go out to other Dante devices.

This setting is set in the Dante Controller software. Open Dante Controller. Double click device name to open device page. Click on Network Config. Where is says "Current:" there is a drop-down that allows you to set the secondary port to be either Switched from the Primary port or being a Redundant Secondary port. After changes, make sure to select apply. You may need to reboot if connectivity issues persist.

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