

What support options do I have for my Martin THRILL Vertical Fogger?

Support Information:

Warranty Period: 2 years

Warranty Action: Arrange RMA with Harman for warranty.

Problem	What to Check	Attempted Resolution
<ul style="list-style-type: none"> Fixture appears dead 	<ul style="list-style-type: none"> Power at AC cable inlet Fuse condition 	<ul style="list-style-type: none"> Check power cable and circuit breaker Check and replace fuse with one of same type and rating
<ul style="list-style-type: none"> Fog output is weak 	<ul style="list-style-type: none"> Fixture may need priming 	<ul style="list-style-type: none"> Press and hold the push button until output is strong.
<ul style="list-style-type: none"> No fog output 	<ul style="list-style-type: none"> If machine is ready Fluid level may be low Hose too high Wireless remote control out of range Wireless remote control battery depleted 	<ul style="list-style-type: none"> Allow machine several minutes to heat up. Add fluid Check that fluid hose reaches bottom of fluid tank Move closer to effect machine Replace battery

About HARMAN Professional Solutions

HARMAN Professional Solutions is the world's largest professional audio, video, lighting, and control products and systems company. Our brands comprise AKG Acoustics®, AMX®, BSS Audio®, Crown International®, dbx Professional®, DigiTech®, JBL Professional®, Lexicon Pro®, Martin®, and Soundcraft®. These best-in-class products are designed, manufactured and delivered to a variety of customers in markets including tour, cinema and retail as well as corporate, government, education, large venue and hospitality. For scalable, high-impact communication and entertainment systems, HARMAN Professional Solutions is your single point of contact. www.harman.com