



v1.0

Unlocking Access Control Password in a JBL Amplifier

9-Jun-22

Question:

Audio Architect Access Control admin password has been lost. The JBL amplifier is locked and cannot be added to the Venue. How can the device be unlocked?

Answer:

The JBL amplifier requires a complete factory reset. Note that all settings, Presets, HiQnet Name, HiQnet Node Address and IP address settings will be lost.

DSi 2.0 -

Ensure that amplifier is powered off.

Hold down the buttons CH 1 SELECT and CH 2 SELECT on the front panel while powering on the amplifier.

Hold down the buttons until the Factory Reset page appears.

Release the buttons CH1 SELECT and CH2 SELECT.

Press the MENU button to start factory reset.

About HARMAN Professional Solutions

HARMAN Professional Solutions is the world's largest professional audio, video, lighting, and control products and systems company. Our brands comprise AKG Acoustics®, AMX®, BSS Audio®, Crown International®, dbx Professional®, DigiTech®, JBL Professional®, Lexicon Pro®, Martin®, and Soundcraft®. These best-in-class products are designed, manufactured and delivered to a variety of customers in markets including tour, cinema and retail as well as corporate, government, education, large venue and hospitality. For scalable, high-impact communication and entertainment systems, HARMAN Professional Solutions is your single point of contact. www.harman.com

