



vI.0 Locating Audio Architect Event Log Files ^{8-Jun-22}

Question:

Technical support have requested the Audio Architect event logs for troubleshooting. Where do I find the event logs on my computer?

Answer:

Event log archive files are located in the following folder: C:\ProgramData\HPRO\Audio Architect\2.45.2.12

| avigation Details pane | - | | eck boxes ne extensions items Hide selected items | Options |
|--------------------------------|---|--|--|---------|
| Panes → × ↑ This PC > | Layout OSDisk (C:) > ProgramData > HPRO > Au | | Search 2.45.2.12 | |
| Name | Date modified | Туре | Size | |
| Autosave | 05/04/2022 17:30 | File folder | | |
| FirmwareUpdates | 05/04/2022 17:31 | File folder | | |
| HPRO Speaker Tunings 2.0 | 05/05/2022 18:09 | File folder | | |
| SAROCO | 12/05/2022 13:53 | File folder | | |
| Preferences.xml | 15/05/2022 13:14 | XML Document | 10 KB | |
| S-1-5-21-842925246-2111687655 | 5-839522115-145025 05/04/2022 17:31 | File | 0 KB | |
| 省 SAEventLog_20211130_0000.sdf | 20/04/2021 11:00 | SQL Server Compact Edition Database File | 1,684 KB | |
| 📸 SAEventLog_20211216_0001.sdf | 20/12/2021 09:34 | SQL Server Compact Edition Database File | 1,748 KB | |
| 📸 SAEventLog_20211220_0002.sdf | 21/01/2022 10:01 | SQL Server Compact Edition Database File | 2,964 KB | |
| 📸 SAEventLog_20220321_0003.sdf | 20/03/2022 10:59 | SQL Server Compact Edition Database File | 1,876 KB | |
| 音 SAEventLog_20220420_0004.sdf | 20/04/2022 10:55 | SQL Server Compact Edition Database File | 84 KB | |

Notes

ProgramData is a Hidden folder. Hidden items in the View menu must be enabled.

File extension is .sdf

File type is SQL Server Compact Edition Database File

File name consists of "SAEventLog" followed by the date and archive number:

SAEventLog_YYYY/MM/DD_XXXX

AKG AMX

The file with the highest archive number is the most recent.

The folder name may differ depending on the version of Audio Architect installed.

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