



# vI.0 Locating Audio Architect Event Log Files <sup>8-Jun-22</sup>

### **Question:**

Technical support have requested the Audio Architect event logs for troubleshooting. Where do I find the event logs on my computer?

#### **Answer:**

Event log archive files are located in the following folder: C:\ProgramData\HPRO\Audio Architect\2.45.2.12

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Panes →  ×  ↑  This PC  >	Layout OSDisk (C:) > ProgramData > HPRO > Au		Search 2.45.2.12	
Name	Date modified	Туре	Size	
Autosave	05/04/2022 17:30	File folder		
FirmwareUpdates	05/04/2022 17:31	File folder		
HPRO Speaker Tunings 2.0	05/05/2022 18:09	File folder		
SAROCO	12/05/2022 13:53	File folder		
Preferences.xml	15/05/2022 13:14	XML Document	10 KB	
S-1-5-21-842925246-2111687655	5-839522115-145025 05/04/2022 17:31	File	0 KB	
省 SAEventLog_20211130_0000.sdf	20/04/2021 11:00	SQL Server Compact Edition Database File	1,684 KB	
📸 SAEventLog_20211216_0001.sdf	20/12/2021 09:34	SQL Server Compact Edition Database File	1,748 KB	
📸 SAEventLog_20211220_0002.sdf	21/01/2022 10:01	SQL Server Compact Edition Database File	2,964 KB	
📸 SAEventLog_20220321_0003.sdf	20/03/2022 10:59	SQL Server Compact Edition Database File	1,876 KB	
音 SAEventLog_20220420_0004.sdf	20/04/2022 10:55	SQL Server Compact Edition Database File	84 KB	

## Notes

ProgramData is a Hidden folder. Hidden items in the View menu must be enabled.

File extension is .sdf

File type is SQL Server Compact Edition Database File

File name consists of "SAEventLog" followed by the date and archive number:

SAEventLog\_YYYY/MM/DD\_XXXX

AKG AMX

The file with the highest archive number is the most recent.

The folder name may differ depending on the version of Audio Architect installed.

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