

v1.0

## Lexicon iLok Inquiries

18-May-22

### Question:

My iLok USB Dongle was broken, lost and/or stolen, now I can't use my Lexicon Plugins, what do I do?

### Answer:

Submit an RMA with Pace iLok. <https://www.ilok.com/#!/support/help/102029543>

Pace iLok will forward an RMA notification to Lexicon tech support to remove the license from the lost/broken/stolen iLok and deposit a new license into your iLok user account.

Visit the following link if you have any further concerns regarding your license activations.

[https://lexiconpro.com/support/tech\\_support?geo=us](https://lexiconpro.com/support/tech_support?geo=us)

Please include the iLok RMA # and your iLok ID in the Message section of the form.

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