



Frequently Asked Questions



v1.0

BSS Audio Authorized Service Centers

11-May-22

Question:

Where can I send my BSS Audio Soundweb London device for repair?

Answer:

Not all product can be serviced and not all Harman Authorized Service Centers [ASC's] can repair BSS Audio products. Please contact the Service Center to verify your specific product can be serviced.

BSS Audio products may be repaired at any of the following Authorized Service Centers:

<p>Harman Professional Factory Service</p> <p>Contact Us:</p> <p>1-844-776-4899 (Option 2)</p> <p>HProServiceUSA@harman.com</p> <p>https://pro.harman.com/service</p>	<p>Brandywine Electronics Ltd</p> <p>611 Carson Drive</p> <p>Bear, DE 19701</p> <p>(302) 324-9992</p> <p>service@bel.com</p> <p>www.bel.com</p>
<p>The Tone Garage</p> <p>2400 Celsius Ave, Suite E</p> <p>Oxnard, CA 93030</p> <p>(805) 485-2220</p> <p>jay@thetonegarage.com</p> <p>https://thetonegarage.com</p>	<p>Neon Production Supply</p> <p>3625 W Teco Ave, STE 3</p> <p>Las Vegas, NV 89118</p> <p>702-912-4330</p> <p>support@nps.vegas</p> <p>www.nps.vegas</p>

About HARMAN Professional Solutions

HARMAN Professional Solutions is the world's largest professional audio, video, lighting, and control products and systems company. Our brands comprise AKG Acoustics®, AMX®, BSS Audio®, Crown International®, dbx Professional®, DigiTech®, JBL Professional®, Lexicon Pro®, Martin®, and Soundcraft®. These best-in-class products are designed, manufactured and delivered to a variety of customers in markets including tour, cinema and retail as well as corporate, government, education, large venue and hospitality. For scalable, high-impact communication and entertainment systems, HARMAN Professional Solutions is your single point of contact. www.harman.com

AKG

AMX



dbx



lexicon

Martin

Soundcraft