

v1.0

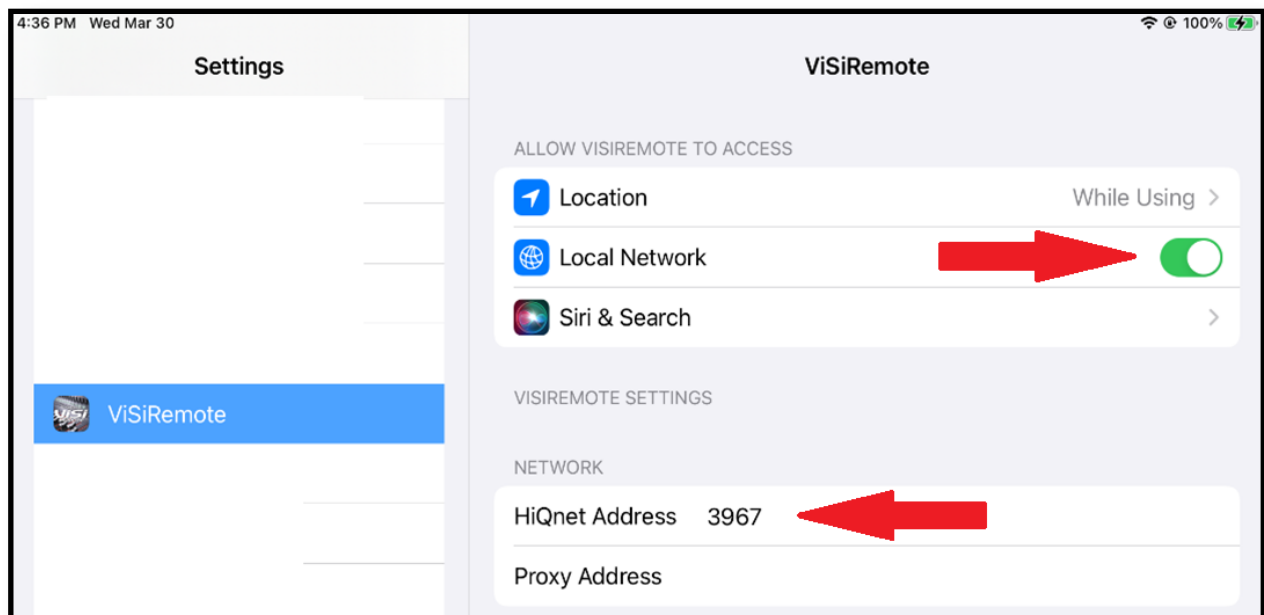
## ViSi Remote Fails to Connect after iOS Update

09-Apr-21

iPad update 15.4 can set the HiQnet address of the ViSi Remote app to 0 and disable network connectivity. If you are experiencing a loss of connectivity after an iOS update, make sure to check your app's HiQnet address under the iOS Settings / ViSi remote.

HiQnet Addresses must be between 1 and 65534. Any other address will not work. Any duplicate addresses will cause a conflict resulting in communication issues. Make sure all HiQnet devices [AKG, BSS, Crown, JBL & Soundcraft] and apps have unique ID's.

Local Network needs to be ENABLED for the app to connect to the iOS devices network.



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