

# Frequently Asked Questions



v1.0

# MMER Code on MAC Quantum

17-Aug-21

### Question:

Why am I getting an MMER code on my MAC Quantum?

### **Answer:**

The "MMER" or missing module error is caused by a lack of communication with one or more modules that should be present in your fixture. It can be caused if a module is missing or not correctly connected or after the unit has been serviced. Please contact Martin Tech support for assistance with this error.

#### About HARMAN Professional Solutions

HARMAN Professional Solutions is the world's largest professional audio, video, lighting, and control products and systems company. Our brands comprise AKG Acoustics®, AMX®, BSS Audio®, Crown International®, dbx Professional®, DigiTech®, JBL Professional®, Lexicon Pro®, Martin®, and Soundcraft®. These best-in-class products are designed, manufactured and delivered to a variety of customers in markets including tour, cinema and retail as well as corporate, government, education, large venue and hospitality. For scalable, high-impact communication and entertainment systems, HARMAN Professional Solutions is your single point of contact. www.harman.com

















