

Frequently Asked Questions



v1.0

21-Apr-20

ViSi Remote - Setup Guide For Si

Question:

How do setup ViSi Remote with my Soundcraft Si console?

Answer:

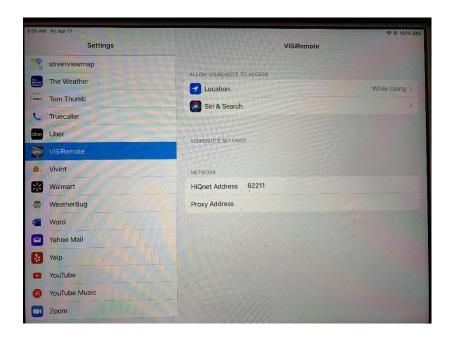
- 1. Start with the console powered off.
- 2. Connect a wireless router via CAT5 from the non-networking (aux) ports to the HiQnet port on the back of the console.
- 3. Power up the console and select SYSTEM from the main display.
- 4. Make sure the IP Address & Subnet Mask fields are populated (Not all 0's)



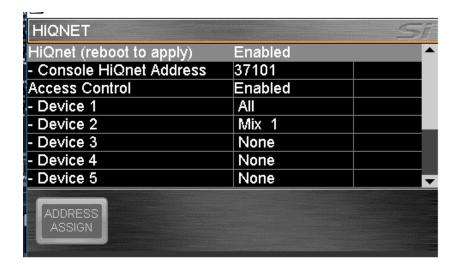
- 5. Select HIQNET from the main display.
- 6. Make sure that Access Control is enabled.



7. On iPad, go to settings, scroll down to VISI Remote & select it, write down the iPad's HiQnet Address.



8. One the console, under HIQNET scroll down to Device 1 & set its access to ALL.





9. With Device 1 highlighted select the ADDRESS ASSIGN button & enter in your iPad's HiQnet address (must be different than the console's HiQnet Address).



- 10. On the iPad open the VISI Remote App, console should automatically come up as an option select your console.
- 11. If you have issues, force close the app on iPad or just restart iPad.

For further assistance, please contact technical support:

I-844-776-4899, Option 3

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