

Atmospherics - JEM Glaciator Dynamic PC Config Tool Launch Error

Problem:

When I launch the Glaciator Dynamic PC Config Tool I get a 'side-by-side configuration' error and it doesn't open.

The error message:

"This application has failed to start because its side-by-side configuration is incorrect.

Please see the application event log or use the command-line sxstrace.exe tool for more detail."

Solution:

Your Windows install is missing the required 32Bit VC++ Redist 2008 files.

It does not matter if your Windows install is 64Bit or 32Bit...you need the 32Bit file (It is a 32Bit program).

Download from here:

<https://www.microsoft.com/en-us/download/details.aspx?id=26368>

and choose **vcredist_x86.exe** (4.3MB)

Install the file and the Config Tool should now open.

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