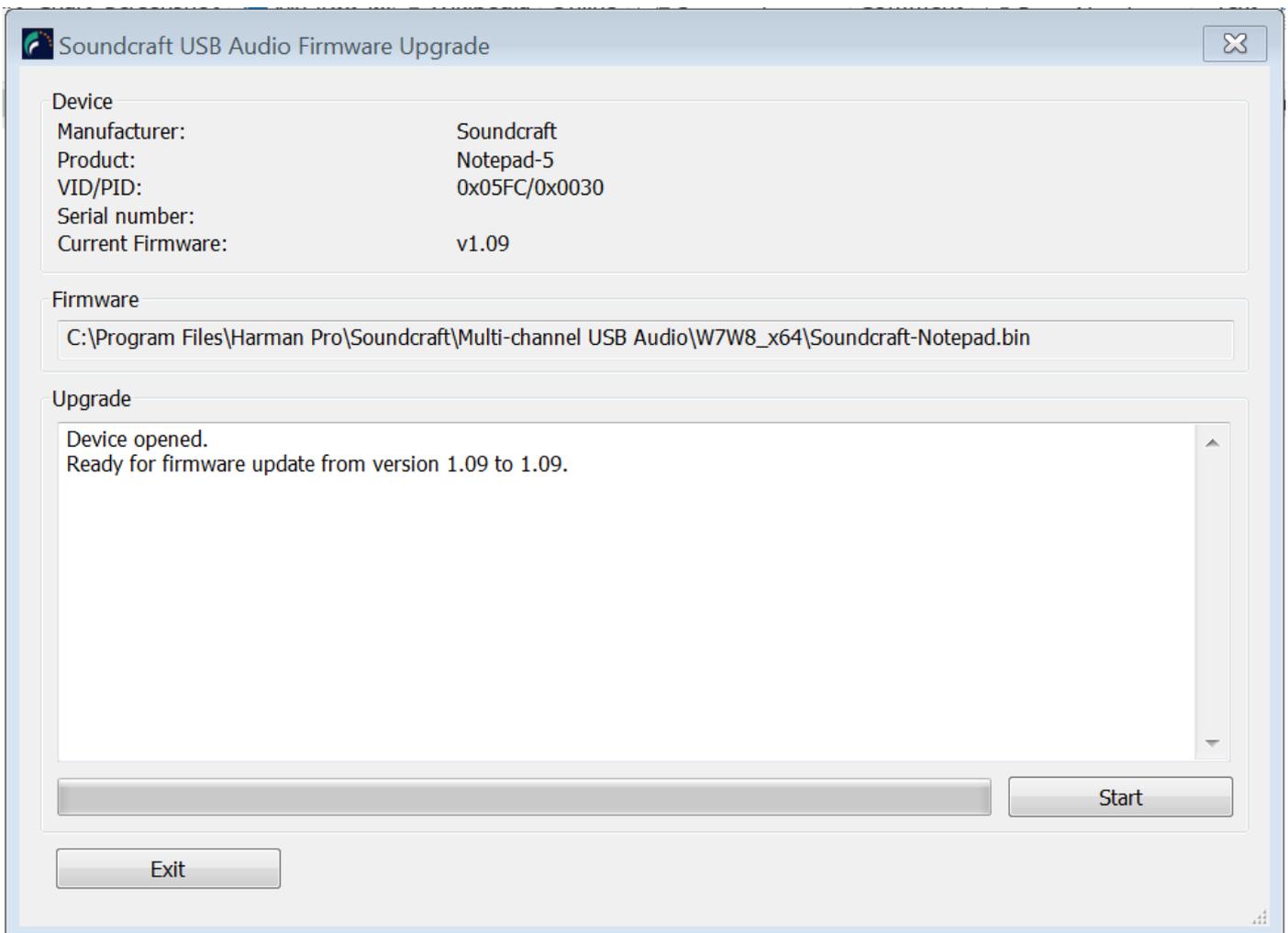


## How to update the firmware of the Notepad consoles?

*Note: Firmware update is only required if you have an older Notepad that contains firmware of an earlier version than VI.09. Notepads manufactured from mid-2018 already have VI.09 installed. Check the currently installed firmware version by connecting the Notepad to the computer, and running the Firmware Update Utility (**Windows:** from the Start Menu: Programs\Harman Pro\Soundcraft\Multi-channel USB Audio\Launch Notepad Firmware Update Utility; **Mac:** Applications\Notepad Firmware Update Utility). The Current Firmware version is shown in the upper part of the window.*

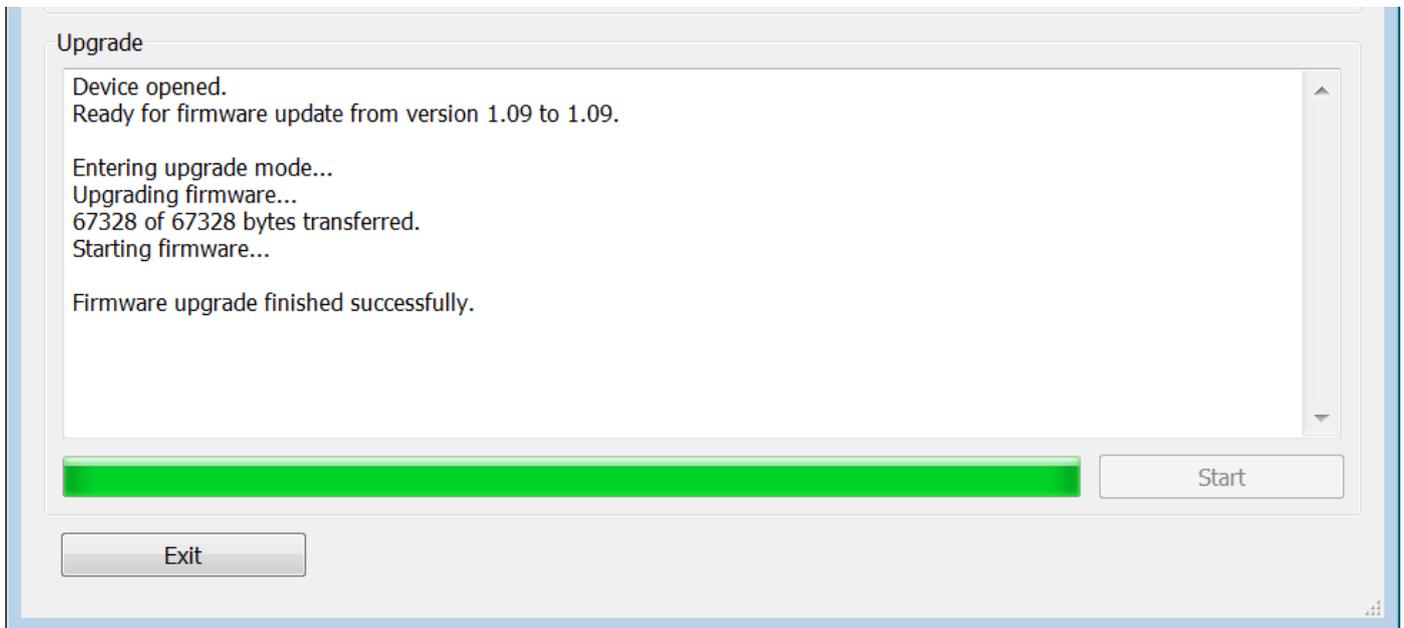
If the Current Firmware version is lower than v1.09, update the firmware as follows:  
In the Update Utility's window, verify that the Notepad mixer has been detected (text will say, "Device opened. Ready for firmware update from version 1.xx to 1.09").



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HARMAN Professional Solutions is the world's largest professional audio, video, lighting, and control products and systems company. Our brands comprise AKG Acoustics®, AMX®, BSS Audio®, Crown International®, dbx Professional®, DigiTech®, JBL Professional®, Lexicon Pro®, Martin®, Soundcraft® and Studer®. These best-in-class products are designed, manufactured and delivered to a variety of customers in markets including tour, cinema and retail as well as corporate, government, education, large venue and hospitality. For scalable, high-impact communication and entertainment systems, HARMAN Professional Solutions is your single point of contact. [www.harmanpro.com](http://www.harmanpro.com)

Click the Start button in bottom right of Firmware Upgrade window. A progress bar will be displayed and show a notification when successfully complete (see screenshot below). The firmware update should complete within 30 seconds. If it doesn't start, or shows a fail message, power cycle the Notepad, close and re-open the Firmware Updater window and try again.



After successful firmware update, the Notepad should be power-cycled to ensure it is detected by the computer's USB interface before using for audio. Note that the 'Current Firmware' may not display the new version number until the console is power-cycled.

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