



Frequently Asked Questions



v1.0

Help Files Not Opening in Windows 7

29-Jun-21

Question:

My help files will not open in Windows 7 or higher, how do you fix it?

Answer:

If you cannot open our .hlp files on your Windows machine and you are running Vista or later, you will need to download a fix from Microsoft. Windows Vista and later versions of Windows do not include WinHlp32.exe so you must install this component to open the files.

You can download the component from here:

<http://support.microsoft.com/kb/917607>

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