

Technical Support Guide



vI.0

913-How to use Telnet in Microsoft Windows Vista or higher

Symptom:

When trying to access telnet, from Start/Run or Command Prompt, an error occurs stating telnet is not a valid command.

Cause:

By default, Vista doesn't install the Telnet client. The client is for text-based communication with remote systems.

You can install it by following these steps.

Resolution:

- 1. Click Start then select Control Panel.
- 2. Select Programs and Features.
- 3. Select Turn Windows features on or off.
- 4. Select the Telnet Client option.
- 5. Click OK.
- 6. A dialog box will appear to confirm installation. The telnet command should now be available.

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