

Technical Support Guide



v1.0

12-Oct-20

796-Error Unsupported File Type When Downloading Code to NetLinx Masters

Symptoms:

- Code will fail to download completely when transferring to a Netlinx Master.
- Some files will transfer to the Master but not all.
- When sending files from Visual Architect this error is produced.

Cause:

The firmware on the Netlinx Master is Pre-Duet firmware and the Java files being transferred are not supported.

Resolution:

Update the master to the most recent version of Netlinx Duet firmware.

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