

Question:

How do you change the channel on the Ui mixer's hotspot?

Answer:

If you are experiencing intermittent connection issue while connecting to the Ui's hotspot, you should try changing the channel of the hotspot. This can be done by selecting the settings gear on the mixer's main page and selecting the network tab. Once you are on the network page select config and enter your admin credentials. Next, select Hotspot Configuration, this will take you to the hotspot settings. On this page you will find a channel drop down, you can select any of the channels on the drop down that are available. Once you have selected a channel you will save the settings then reboot the mixer.

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