



Technical Support Guide

1.0

How to Reset EDID on N-Series Encoders

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Resetting EDID on N-Series Encoders

If you are experiencing trouble with establishing a HDMI connection on your encoder, resetting your EDID is encouraged.

Steps to Reset EDID

1. Disconnect HDMI cable from encoder
2. Select the encoder through N-ABLE software or the encoder's web address
3. From the main menu select EDID
4. Once on the EDID page select the drop-down located under EDID (Digital)
5. Select each option from the drop down and select Reset EDID button located next to it

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